

CANCELLATION POLICY

FINANCIAL POLICY: WE ASK THAT ALL CLIENTS PAY AT THE TIME OF SERVICE UNLESS OTHER ARRANGEMENTS HAVE BEEN MADE.

TO INCLUDE: INSURANCE, MEDICARE, MOTOR VEHICLE ACCIDENT CARE, AND/OR LABOR AND INDUSTRIES CLAIMS.

MONTHLY PAYMENT PLANS AVAILABLE.

CO-PAYS ARE DUE AT THE TIME OF SERVICE.

CANCELLATION/NO SHOW POLICY:

THE TIME OF YOUR APPOINTMENT IS RESERVED ESPECIALLY FOR YOU. WE REQUIRE 24 HOURS NOTICE TO CANCEL OR CHANGE THE TIME OF YOUR MASSAGE OR REHABILITATION APPOINTMENT. APPOINTMENTS CANCELLED LESS THAN 24 HOURS IN ADVANCE OR ARE MISSED COMPLETELY WILL BE CHARGED A \$25.00 FEE.

ALL FEES FOR MISSED APPOINTMENTS WILL NEED TO BE PAID IN FULL BEFORE ANY FUTURE APPOINTMENTS CAN BE SCHEDULED.

AS A COURTESY, ALL APPOINTMENTS RECEIVE A REMINDER CALL PRIOR TO THE APPOINTMENT.